



# Sallycomputechs

Professional Computer Support and Services



NOVEMBER 2010 NEWSLETTER

## Current News

November 2010

We are now on Yelp. Go to [www.yelp.com](http://www.yelp.com) and search for Sallycomputechs and give us a review.

If you haven't done so already, "like" Norman Scally on Facebook. I post 3-5 tips and tricks a day on Microsoft Word, Excel, and Windows 7. In the next coming months, I will be calling on all my clients to setup a short meeting over coffee. I feel that I have lost touch with some of you and I would like to get back in touch.

## Featured Service

**Office Move:** We provide a moving service for only your computer and networking equipment. Each computer is boxed up with all its cables, keyboard, mouse, and monitor. Then labeled and delivered to your new location. Then we set up your computer, printer, and any other networking device you may have.

## Services We Provide

- Data Recovery
- Wireless network support
- Managed Service (monthly computer checkups)
- IT Policies
- Disaster Prevention

### Sallycomputechs

148 E. Third Avenue, Suite 201.

San Mateo, California 94401.

Phone (650) 347-7500

FAX (650) 347-7600

<http://www.sallycomputechs.com>

### Help Desk hours

8:30 AM - 6:30 Pm 7 days a week

Support issues email us at

## Tip of the Month

### 10 Ways to tune up your PC

Everything needs a tune up: cars, piano's even computers. Here are 10 ways you can tune up your PC to help keep it running smoothly and efficiently.

#### 7) Clean up your hard drive

Just like your closet needs a good cleaning occasionally your hard drive does too. To unclutter your hard drive, use disk cleanup. When you use Disk Cleanup you will toss out those old unneeded temporary files, all the trash in your recycle bin, and many other bits and pieces that are no longer needed. Run it on a regular basis and you will be amazed at your computer's efficiency

Look for step 8 next month, If you would like to read the entire document go to my website <http://www.sallycomputechs.com>

#### Term: Network Switch

A computer networking device that connects network segments. A standard 10/100 Ethernet switch operates at the data-link layer of the OSI model to create a different collision domain for each switch port. If you have 4 computers (A, B, C, D) on 4 switch ports. Then computers A and B can transfer data back and forth, and computers C and D can transfer data back and forth at the same time without causing a collision. If this was a hub they would all share the same bandwidth and run in half duplex resulting in collisions, which would then necessitate retransmissions.

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