



# Scallycomputechs

MAY NEWSLETTER

## Current News

Scallycomputechs now has service contracts. Log on to [www.scallycomputechs.com](http://www.scallycomputechs.com) and click on the tab Managed Services for a description. All clients on a managed service contract receive 20% off all computer service. For pricing call our office at (650) 347-7500

## Featured Service

### Preventative Maintenance

Consultant will log into client computer remotely once a week. Consultant will check backups to make sure backup is working. Consultant will check computer for virus's and spyware. Consultant will check for Microsoft Security updates. Consultant will check event viewer for hardware and Software errors.

## Services We Provide

- Desktop Support.
- Website Development.
- Help Desk, Call Center.
- Server Administration.
- Development and Implement IT policies.
- Security Analysis.

Scallycomputechs  
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**Help Desk hours**  
8:30 AM - 6:30 Pm 7 days a week  
Support issues email us at:

[helpdesk@scallycomputechs.com](mailto:helpdesk@scallycomputechs.com)

May 2009

## Tip of the Month

### How to reduce the risk of online fraud

Online fraud can be annoying and costly for you and might pose serious risks to your computer. You can help reduce online fraud by learning to recognize scams and taking steps to avoid them.

Identity theft has been around for a while, but the cost to consumers has risen since criminals have gone online. Criminals who want to gain access to your online accounts use phishing, hoaxes, or other scams to obtain personal information such as your name, social security number, account name, or password.

### Common types of online scams

Here are some common types of scams that you should learn to recognize and avoid.

**Phishing scams** are fraudulent e-mail messages or Web sites designed to trick you into entering personal or financial information. Phishing scams often spoof companies you know and trust, like your bank, and might contain urgent messages with threats of account closures or other alarming consequences. Some phishing e-mail messages and Web sites contain malicious or unwanted software that can enter your computer if you click links or file attachments.

**Hoaxes** include lottery scams and advanced fee fraud scams. For example, an e-mail message might request your help in a financial transaction—such as the transfer of a large sum of money into your account. Or a message might contain a claim that you have received a large inheritance from someone you do not know, or that you have won a lottery that you did not enter.

### Six signs of a scam

Be on the lookout for these six things to help protect yourself from scammers.

1. Generic introductions such as "Dear Customer," which indicate that the sender does not know you and should not be trusted.
2. Alarming or urgent statements that require you to respond immediately.
3. Requests for personal or financial information, such as user names or passwords, credit card or bank account numbers, social security numbers, date of birth, or other information that can be used to steal your identity.
4. Misspellings and grammatical errors, including Web addresses. The Web address might look very similar to the address of a legitimate business, with a minor change. For example, instead of [www.microsoft.com](http://www.microsoft.com), the scammer might use [www.micrsoft.com](http://www.micrsoft.com).
5. The text of the link in the e-mail message is different from the Web address that you are directed to when you click the link. You can determine the actual Web address for a link by hovering over the link without clicking it. The Web address appears in a text box above the link.
6. The "From" line in the original e-mail message to you shows a different Web address than the one that appears when you try to reply to the message.

For more information go to [scallycomputechs.com](http://scallycomputechs.com) where you can also look for tips and tricks and past newsletters.

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